



MMA ONLY

Provider Notice

TO: All Community Care Plan, Primary Care Providers & Office Managers

DATE: June 5, 2020

SUBJECT: Annual Wellness Visit (Pediatric)

Community Care Plan's (CCP) Managed Medical Assistance (MMA) pediatric primary care physicians (PCPs) are encouraged to schedule and perform the annual well-child visit in an office setting or via telemedicine/telehealth during the COVID-19 state of emergency.

Following the guidance of the American Academy of Pediatrics, PCPs may conduct a well-child visit, via telemedicine/telehealth, for children older than 24 months through 20 years. CCP appreciates that certain components (e.g.: physical examination, hearing & vision screenings) of a well-child visit will occur over the course of two visits. PCPs may submit two claims as follow: 1) Telehealth visit and 2) the follow-up office visit for those elements not traditionally performed via telemedicine/telehealth.

CCP, in accordance with the American Academy of Pediatrics guidance, requests providers to prioritize in-person newborn care, newborn well-visits, and immunization of infants and young children through 24 months of age. Therefore, CCP will not cover telemedicine/telehealth well-child visits for children 24 months and under.

Reimbursement: According to the rate reflected in your Master Service Agreement

Established Patient – Well Visit Codes

CPT Code	Preventive Medicine Services
99392	Established Patient 1 – 4 years
99393	Established Patient 5 - 11 years
99394	Established Patient 12 - 17 years
99395	Established Patient 18 - 20 years



New Patient – Well Visits Codes

CPT Code	Preventive Medicine Services
99382	New Patient 1 – 4 years
99383	New Patient 5 - 11 years
99384	New Patient 12 - 17 years
99385	New Patient 18 – 20 years

Elements of an Annual Well-Child Visit

Medical/Family History	<ul style="list-style-type: none"> ▪ Patient & Family History ▪ Chronic Health Conditions ▪ Medical History ▪ Medications
Assessment	<ul style="list-style-type: none"> ▪ Height, weight ▪ Vitals ▪ Physical Exam/Other routine measurement
List of Current Providers	<ul style="list-style-type: none"> ▪ List of Specialist ▪ List of ancillary providers (DME, PT, Home Health)
Screen for Cognitive Impairment	<ul style="list-style-type: none"> ▪ Assess cognition with direct observation
Written Preventative Screening Schedule	<ul style="list-style-type: none"> ▪ Vaccines/Immunizations ▪ Age appropriate preventative services
Establish Interventions	<ul style="list-style-type: none"> ▪ List of medical and mental health conditions with a list of treatment options and their associated risks and benefits

Reimbursement of Telemedicine/Telehealth Services

CCP’s MMA line of business reimburses for telemedicine/telehealth services using interactive telecommunication equipment such as, at a minimum, audio and video equipment that permit two-way, real time, interactive communication between the patient and practitioner.

PCPs must include modifier GT on the CMS-1500 claim form.

Example: 99382 GT



Telemedicine/telehealth services must also be documented appropriately in the member's medical record. Medical records for services provided via telemedicine/telehealth will be reviewed against the telemedicine/telehealth claims to ensure that the services rendered are documented to:

- The same standard used for in-person services;
- Ensure the member's choice to receive services via telemedicine/telehealth is documented;
- Ensure that appropriate measures are taken by the provider to have the appropriate telecommunication equipment and technical safeguards in place; and
- Ensure the authenticity and security of the information received and how that information is used.

Should you have any questions or concerns, please call our Provider Operations Hotline at 1-855-819-9506 or email CCP.Provider@ccpcare.org.

Thank you for your patience and cooperation in working with us to keep our community healthy and safe!